

water matters

YOUR LOCAL WATER NEWS



WESTMINSTER

Utility Billing News – *Sewer Recalculation*

We have entered the time of year in which your sewer rate will be recalculated. The water billed (not used) in January, February, and March 2012 will determine your sewer rate for the next 12 months starting with your April 2012 bill. If you have noticed an increase in your water consumption, please take the time to check for any water leaks. The best place to start is in your bathroom. A leaking toilet can easily waste 30 to 500 gallons PER DAY.

On average,
a person uses
15-25 gallons of
water per day for
bathing.

*"Winter is the time for comfort, for good food and warmth,
for the touch of a friendly hand and for a talk beside
the fire: it is the time for home."* –Edith Sitwell

City of Westminster

Payment remittance address:

P.O. Box 17040 • Denver, CO 80217-0040

City Hall address:

4800 W. 92nd Avenue • Westminster, CO 80031

Phone: 303.658.2400

Hours: M–Th, 7am – 6pm, Closed Friday

Website: www.cityofwestminster.us

Free Money!
Four Utility account numbers are hidden in this newsletter. If you find your account number, call us and receive a \$10 credit toward your water/sewer account.

New Utility Rates www.cityofwestminster.us

(Effective January 2012)

The City's current rates are reflected in the charts below. If your service is disconnected for nonpayment, the charge for reconnecting service is \$30.00. If disconnected a second time within 12 months of your first disconnection, the charge is \$60.00. 246165 Any disconnections that occur within 12 months of a second (or subsequent) disconnection will be charged \$90.

Unlawful tampering of the water meter or equipment will result in additional fines and possible criminal and/or civil charges in municipal court.

New Occupant Sewer Rate: \$21.81 per month until an experience rate has been established at the service address.

Water Rates Per 1,000 gallons (1 unit = 1000 gallons of water)			
Residential	Inside City Limits	Shaw Heights	Outside City Limits
1,000 – 4,000 gallons	\$2.38	\$2.61	\$2.97
5,000 – 20,000 gallons	\$3.93	\$4.32	\$4.91
21,000 gallons and over	\$5.82	\$6.40	\$7.27
Multi-Unit, HOA, Public & Residential Irrigation	\$4.88	\$5.36	\$6.10
Commercial			
Block 1 – based on meter size	\$4.88	\$5.36	\$6.10
Block 2 - based on meter size	\$5.94	\$6.53	\$7.42
Reclaimed Water			
Block 1 –per 1000 gallons	\$3.90	\$4.29	\$4.87
Block 2 – per 1000 gallons	\$4.74	\$5.21	\$5.92
Sewer Rates (Average water consumption from January – March billings)			
New Resident Rate (per month)	\$21.81	\$21.81	\$27.26
Residential & Multi-Units	\$4.35	\$4.35	\$5.43
Commercial (per 1,000)	\$4.86	\$4.86	\$6.07
HOA/MF/Public/Quasi-Public (per 1,000)	\$4.35	\$4.35	\$5.43
Meter Service Charges			
Residential	\$6.67	\$7.33	\$8.33
Commercial/all others	Based on meter size	Based on meter size x 10%	Based on meter size x 25%

Payment Options

By Mail

(Please include your payment stub)

PO Box 17040

Denver, CO 80217-0040

By Phone

Interactive Voice Response System

(Visa, MasterCard or E-Check)

- 303-658-2030
- Enter your utility account number
- **Press 2 to pay by credit card**
- Press 1 for Visa
- Press 2 for MasterCard
- Enter credit card number and the Expiration date 2 digit month and 4 digit year
- Enter CVV Code – 3 digits from back of card
- Press 1 to pay the full amount
- Press 2 to make a partial payment
- Do not hang up until you have received your confirmation number
- **Press 3 to pay by E-Check**
- Enter the Bank Routing Number (9 digits)
- Enter the Account Number
- Press 1 to pay the full amount
- Press 2 to make a partial payment
- Do not hang up until you have received your reference number

In Person

(Please bring your bill)

City Hall, 4800 W 92nd Ave

Business hours are M-TH, 7am to 6pm

Closed Friday

Online

(Visa, MasterCard or E-Check)

www.cityofwestminster.us

Click on "ONLINE SERVICES"

Click on Utilities(Water Bill Payments)

Click "Pay your utility bill online"

City Hall Drop Box

No cash please / always use an envelope
4800 W 92nd Avenue

Location: In center island, east of building
near flag poles 136225

Utility Billing Customer Service

Hours: Monday-Thursday 7am – 6pm

Phone: 303-658-2405

Fax: 303-706-3929

Email: ub@cityofwestminster.us

Water News

With the anticipated changes in US Postal service, this would be an excellent time to setup to have your utility bill e-mailed to you. Please contact a Customer Service 152072 representative at 303-658-2405 to setup this feature.